About Hello Phoenix

Hello Phoenix provides communication services to more than 450 clients nationwide (and growing!).   Since 2004 our company has grown in excess of 20% annually as market demand for more reliable and efficient communication solutions propels us forward in our continued quest to provide you with the best solutions available today.

All of us at Hello Phoenix are proud to serve you with our premiere communication solutions. Our ability to dramatically improve customer interaction through the telephone is well received by virtually all of our clientele. We are grateful for the expressions of trust and appreciation you continue to communicate back to us.

About Our Data Center

Hello Phoenix is a hosted IVR company housed in multiple state of the art virtual technological facilities, seamlessly processing calls and messaging based upon digital protocols customized to your individual preferences, meeting the ever demanding needs of your growing business with a 100% guarantee that all your communication needs will be met efficiently and flawlessly around the clock.

Our advanced technology ensures each and every digital protocol is completed perfectly and without ambiguity, resulting in a solution that not only enhances your business, but enables you to interact with your customers accurately.   Our data center is engineered to eliminate any failure to communicate with virtually NO downtime, guaranteeing seamless service all day every day.

Our uptime performance is ALWAYS **100**%**!**

Our superior solutions are directly linked to all emerging technologies and direct priority support making Hello Phoenix a leader in virtual communications innovation.

Get started today...call us at
877-293-6674

HIPAA Compliant

HIPAA Compliant and 100% Secure is our commitment to you!   Each and every protocol is authenticated to verify the identity of anyone accessing all client information.   All activity is audited to ensure network security and encryption.   Redundant firewalls and a myriad of cutting-edge security software ensure your sensitive client information and all activity is protected.   We maintain formal data backup and extensive diagnostic solutions to guarantee 100% security and reliability at all times.

Hello Phoenix Broadcast System

...Notify an entire database of individuals about an event by making a single phone call.

A cost-effective way to directly contact employees or customers by making only one phone call.

Hello Phoenix allows you to distribute a personalized phone message to hundreds of employees or customers using your database with the click of a mouse. And because the Hello Phoenix Broadcast System was designed to be extremely easy-to-use so that anyone in your organization can learn to send a message with minimal training.

Hello Phoenix Broadcast System

- ○ One call records message for all outgoing calls
- ○ Voice, SMS or Email Messaging Available
- ○ Stay in touch with employees/customers
- ○ Lower advertising cost.
- ○ Increase security by notification of safety issues
- ○ Call log shows message delivered or rejected

Calling	Directing	Ringing	Answering

You make one call to record your message

Hello Phoenix Recorded Message

Upload your database

After the phone is answered, a short recording asked for permission to relay the rest of the message.

Message Recipient

Person answering phone chooses to either hear message or decline message. If call goes to an answering machine, the full message will be recorded.