

About Hello Phoenix

Hello Phoenix provides communication services to more than 450 clients nationwide (and growing!). Since 2004 our company has grown in excess of 20% annually as market demand for more reliable and efficient communication solutions propels us forward in our continued quest to provide you with the best solutions available today.

All of us at Hello Phoenix are proud to serve you with our premiere communication solutions. Our ability to dramatically improve customer interaction through the telephone is well received by virtually all of our clientele. We are grateful for the expressions of trust and appreciation you continue to communicate back to us.



About Our Data Center

Hello Phoenix is a hosted IVR company housed in multiple state of the art virtual technological facilities, seamlessly processing calls and messaging based upon digital protocols customized to your individual preferences, meeting the ever demanding needs of your growing business with a 100% guarantee that all your communication needs will be met efficiently and flawlessly around the clock.

Our advanced technology ensures each and every digital protocol is completed perfectly and without ambiguity, resulting in a solution that not only enhances your business, but enables you to interact with your customers accurately. Our data center is engineered to eliminate any failure to communicate with virtually NO downtime, guaranteeing seamless service all day every day.



Our uptime performance is
ALWAYS 100% !

Our superior solutions are directly linked to all emerging technologies and direct priority support making Hello Phoenix a leader in virtual communications innovation.

Get started today...call us at
877-293-6674

HIPAA Compliant

HIPAA Compliant and 100% Secure is our commitment to you! Each and every protocol is authenticated to verify the identity of anyone accessing all client information. All activity is audited to ensure network security and encryption. Redundant firewalls and a myriad of cutting-edge security software ensure your sensitive client information and all activity is protected. We maintain formal data backup and extensive diagnostic solutions to guarantee 100% security and reliability at all times.

Professional OnCall

... Answering service with high-tech dependability.

With only one phone number, Hello Phoenix will call your team of professionals until a team member answers. If there is no answer, the system will then send a page to the designated back-up person.

Professional OnCall is perfect for doctors or other healthcare professionals. You will no longer depend on an answering service that may not treat your customers or patients with the courtesy and care they need. You will also have no more problems with lost or outdated schedules.

Professional OnCall™

- Never miss another page
- Decrease your response time on emergencies
- Replaces costly, unreliable answering services
- Integrates with your existing pager or cell phone

Calling

Directing

Searching

Client/patient calls the Hello Phoenix number for the OnCall Professional



Hello Phoenix number

Hello Phoenix dials the first person scheduled to be on call. If no answer, the system calls each backup person on call until someone answers.



If no one answers, Hello Phoenix will then send a page to the designated back-up.